

# West and East Greenwich Neighbourhood Management Scheme

Permanent Scheme Monitoring Strategy

March 2026



**NRP**  
NORMAN ROURKE PRYME

  
ROYAL *borough of*  
GREENWICH

# Introduction

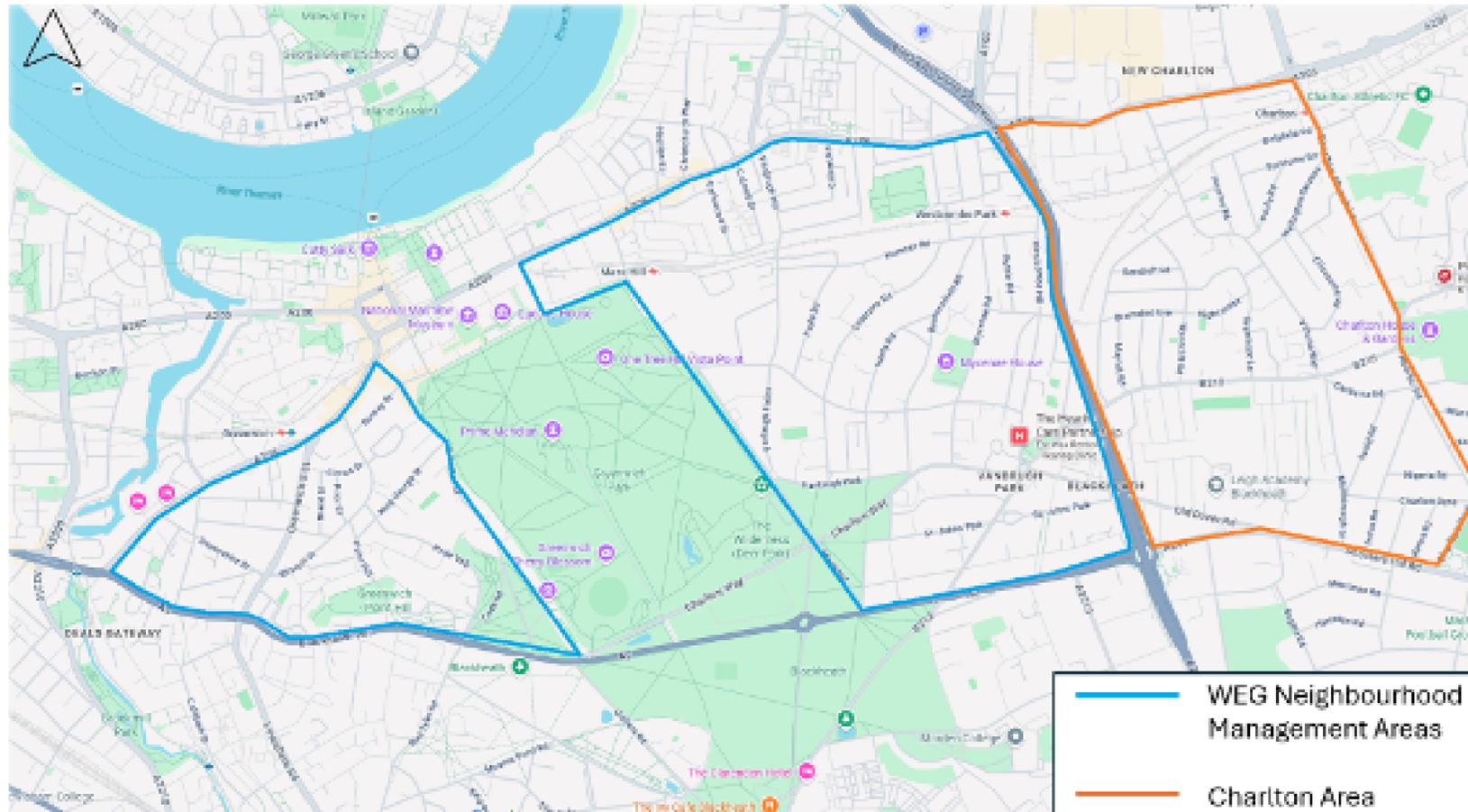


Figure 1: WEG Neighborhood & Charlton Area

The West and East Greenwich (WEG) Neighborhood Management Scheme was introduced in November 2024 to address long-standing issues of through-traffic and poor air quality, using part-time, camera-controlled restrictions delivered under Experimental Traffic Regulation Orders.

Following extensive monitoring and consultation, the Council's 2025 Final Decision Report recommended making the scheme permanent, revising exemption criteria and relocating certain ANPR cameras, with a formal decision taken in February 2026 to proceed with the required Traffic Management Order.

A one-year post-implementation monitoring programme is now required to build a robust evidence base, assess environmental and traffic impacts — including boundary-road pressures — and ensure any future mitigation measures are targeted, proportionate and developed with stakeholders such as TfL, emergency services and local communities.

# Recommended Monitoring Activities

Recommended Monitoring Activities	Locations	Timing	Duration / Method
Automatic Traffic Counts (ATCs)	Same locations as trial	<ul style="list-style-type: none"> <li>Autumn 2026</li> <li>Spring 2027</li> </ul>	Continuous 2-week period (weekday + weekend)
INRIX Journey Time Analysis	Key corridors assessed in the trial	<ul style="list-style-type: none"> <li>Autumn 2026</li> <li>Spring 2027</li> </ul>	4-week dataset capturing peak/off-peak variability
Bus Journey Times (iBus)	Same corridors as trial	<ul style="list-style-type: none"> <li>Autumn 2026</li> <li>Spring 2027</li> </ul>	2-month dataset (AM/PM peaks)
Pedestrian & Cycle Counts	Same sites as trial	<ul style="list-style-type: none"> <li>Autumn 2026</li> <li>Spring 2027</li> </ul>	Full weekday counts, during standard working week.
Collision & Casualty Review	West & East Greenwich scheme area	<ul style="list-style-type: none"> <li>12 months after scheme becomes permanent</li> </ul>	Annual STATS19 dataset (once available from TfL)
Air Quality Monitoring	Same diffusion tube locations as trial as well as modelling of the entire area	<ul style="list-style-type: none"> <li>12 months after scheme becomes permanent</li> </ul>	Same methodology as trial: <ul style="list-style-type: none"> <li>NO<sub>2</sub> diffusion tubes</li> <li>Modelling based off traffic data</li> </ul>

# Key Themes and Issues Identified in the 2025–2026 Statutory Consultation

Theme / Issue	Council Action	Recommended Monitoring Approach
Automatic Traffic Counts (ATCs)	<ul style="list-style-type: none"> <li>• Actions to be detailed within the Charlton Area Feasibility Study</li> </ul>	<ul style="list-style-type: none"> <li>• Monitoring approach to be confirmed through the Charlton Area Feasibility Study</li> </ul>
INRIX Journey Time Analysis	<ul style="list-style-type: none"> <li>• Continue stakeholder dialogue</li> <li>• Implement targeted communication activities to raise awareness of available exemption categories among all groups impacted by the scheme and eligible to receive exemptions</li> </ul>	<ul style="list-style-type: none"> <li>• Further engagement as needed if issues are identified.</li> </ul>
Bus Journey Times (iBus)	<ul style="list-style-type: none"> <li>• Consider complementary measures if necessary</li> </ul>	<ul style="list-style-type: none"> <li>• Monitor resident enquiries and feedback</li> <li>• Investigate any issues relating to parking pressure</li> </ul>
Pedestrian & Cycle Counts	<ul style="list-style-type: none"> <li>• Monitor and review the permitting and exemption process to ensure it operates as intended and supports eligible users.</li> </ul>	<ul style="list-style-type: none"> <li>• Monitor user feedback to assess whether the permitting and exemption process is operating as intended</li> </ul>
Collision & Casualty Review	<ul style="list-style-type: none"> <li>• Monitor safety trends and respond to emerging patterns</li> <li>• Carry out a Road Safety Audits (stage 3 and 4)</li> <li>• Engage with key stakeholders, including TfL and emergency services</li> </ul>	<ul style="list-style-type: none"> <li>• Annual STATS19 review, with site observations at 12 months</li> <li>• Road Safety Audit following implementation of the permanent scheme</li> <li>• Regular stakeholder meetings</li> </ul>

# Key Themes and Issues Identified in the 2025–2026 Statutory Consultation

Theme / Issue	Council Action	Recommended Monitoring Approach
Business Impacts	<ul style="list-style-type: none"> <li>Engagement with Royal Hill businesses regarding changes between the trial and permanent scheme</li> </ul>	<ul style="list-style-type: none"> <li>Business survey for Royal Hill businesses</li> </ul>
Traffic Behaviour & Compliance	<ul style="list-style-type: none"> <li>Monitor enforcement patterns, traffic behaviour, and operational issues</li> </ul>	<ul style="list-style-type: none"> <li>ATC data at 6 and 12 months</li> <li>Ad-hoc junction observations</li> <li>Feedback from TfL and the Metropolitan Police</li> </ul>
Enforcement & Signage Clarity	<ul style="list-style-type: none"> <li>Review Penalty Charge Notice (PCN) trends and signage clarity</li> </ul>	<ul style="list-style-type: none"> <li>Quarterly review with the Parking Team for 12 months</li> <li>Signage audits where high levels of non-compliance persist</li> </ul>
TfL Engagement (Bus Services)	<ul style="list-style-type: none"> <li>Work with TfL to monitor bus performance and priority needs</li> </ul>	<ul style="list-style-type: none"> <li>iBus journey-time review at 6 and 12 months</li> <li>Regular stakeholder meetings with TfL</li> </ul>
Heathway and Langton Way Traffic Concerns	<ul style="list-style-type: none"> <li>These are private roads, and responsibility for their upkeep does not lie with the Council. However, if traffic-related concerns are identified the Council will review the situation and may commission Junction Turning Counts (JTCs) at the two access points to better understand local traffic movements.</li> </ul>	<ul style="list-style-type: none"> <li>Junction Turning Count (JTC) at the access points of each road if warranted</li> </ul>