

Section 19 Flood Investigation

As the LLFA, Greenwich Council have a duty to investigate flooding when it is deemed 'necessary and appropriate' (as per [Section 19 of the Flood and Water Management Act 2010](#)).

Any incidents of flooding should be reported using our [flood reporting tool](#) so that Greenwich Council can:

- Keep accurate flooding records.
- Determine which areas are most at risk.
- Prioritise areas for interventions as part of future schemes.

When flooding is reported, Greenwich Council will decide whether to undertake a flood investigation. The decision process is informed by a set criteria, with a Section 19 flood investigation required to take place should at least one of the following criteria be met:

- Flooding has affected critical infrastructure for a period in excess of three hours from the onset of flooding; or
- Internal flooding of a building (residential or commercial) has been experienced on more than one occasion in the last five years; or
- Internal flooding of five buildings (residential or commercial) in close proximity has been experienced during one single flood incident.

The investigation will identify and outline:

- Which Risk Management Authorities (RMAs) have a flood risk management function in relation to the flood
- Which actions each RMA took or is going to take in response to the flooding incident.

For more information, please refer to the [Greenwich Flood Investigation Protocol](#)