

## Examples of relevant complaints under the Building Safety Regulator:

Building safety risks, which are structural safety issues and spread of fire issues:

- Flammable cladding on the outside of a building
- Fire doors or smoke extraction which are not working or missing that may increase the risk of fire spread
- Failure of the building's structure, such as parts of the building collapsing, cracks, or parts of the building falling off

### Further examples of relevant complaints:

- Blocked or compromised fire exits or escape corridors
- Locked fire exits
- Items left in communal areas
- Hazardous or flammable items stored in properties or communal areas
- Broken self-closers on fire doors
- Damaged fire doors
- Faulty or damaged smoke alarms
- Faulty or damaged Carbon Monoxide alarms
- Damaged or vandalised fire safety installations (Dry-risers, Automatic Opening Vents – AOV's, etc.)
- Broken/faulty emergency lighting
- Missing or vandalised fire safety signage
- Damaged or vandalised fire safety information boxes
- Large cracks to the masonry/brickwork fabric of the building
- Areas of plaster/render falling from walls
- Gaps forming around fire door frames or fire partitions
- Failure of RBG to respond in a timely manner to a previously raised safety concern
- Lack of building safety engagement for residents or provision of resident information