NHS Greenwich Community Champions Broadcast on WhatsApp joining guide

NHS Greenwich Community Champions Broadcast WhatsApp is in accordance with South East London Clinical Commissioning Group (SEL CCG's) main Privacy Notice which is available on our website. For information about use of personal data and privacy rights, please see [SEL CCG Privacy Notice](#).

1. The use of NHS Greenwich Community Broadcast on WhatsApp group

- Royal Borough of Greenwich in partnership South East London CCG Greenwich will only create this broadcast group in order to communicate health related information such as: Covid-19 information, winter safe information, Flu, etc.
- The NHS Greenwich Community Champions Broadcast group is a way of sending key messages but is not a discussion group
- The group is created solely for communications purposes
- Only the administrator of the group can pass on information
- The members of the group will not have access to other members' phone numbers or information. This will be strictly managed by the admin team.
- If you have a question or comment with regards to any information sent this will be sent just to the Broadcast group administrator
- The information sent via Broadcast WhatsApp group will not contain personal or business sensitive data.
- The group members will not be able to see the names or numbers of other group members
- Group members can forward the messages and attachments outside the group. This will be a way to cascade Covid-19 related information and other winter health information such as flu vaccination
- Only the administrator can add people to the broadcast WhatsApp Group
- If you think another member of the community should be part of this group, please let them know our contact details and ask them to get in contact with us at: iuliana.dinu@nhs.net

2. How to join the NHS Greenwich Community Champions Broadcast on WhatsApp group?

To subscribe please follow these steps:

1. Download WhatsApp from the App Store (IPhone) or Google Play (Android smart phone) on your phone.
2. Add this phone number **07871856478** to your mobile phone contacts using the name **'NHS Greenwich Community Champions Broadcast Group**

3. Send to this number a WhatsApp message with '**Your first name and surname'** and the word **'Consent to JOIN'**

We will use the above details to add you to the WhatsApp **'NHS Greenwich Community Champions Broadcast'** group. We will message you to confirm and this may take up to 24 hours. You will then begin receiving messages from us on WhatsApp.

3. How we will use the information that people will provide by joining?

- We only collect the information that members consent to share with us
- We will take maximum care when handling WhatsApp Broadcast Group confidential information and ensure that we have appropriate technical and organisational security measures in place to prevent unauthorised access
- The group members' personal data will be stored on a phone using WhatsApp software. The group will be using the WhatsApp system which is a secure system: https://www.whatsapp.com/security.
- The broadcast group will be shut down when it is no longer needed, which will be determined by the Community Champions team in partnership with members of the group
- The administrator will provide members a 2-day notice period before closing the group.

4. How I can leave the NHS Greenwich Community Broadcast on WhatsApp group?

- You have right to leave the group at any time and can contact the administrator directly to request to not be added to any future groups
- We will retain member's information until they will opt out to be members of the group
- Members can withdraw from the group at any time by sending a message on WhatsApp '**STOP'** to **07871856478**
- If you decided to withdraw from the group your information will be deleted