

Royal Greenwich

**Interim Domestic
Violence & Abuse
Strategy**

2017-18

1. Introduction

1.1 Background

The Greenwich Domestic Violence and Abuse Strategy was updated to cover the period 2013-17. Whilst Domestic Violence and Abuse (DVA) is a form of Violence Against Women & Girls (VAWG), it was agreed to develop a separate, but closely linked, strategy for this issue. This is because, when compared to other forms of VAWG:

- There is a greater prevalence of male victims.
- There is a far greater volume of recorded offences.
- More research has been carried out and there is a more substantial knowledge base about what needs to be done.
- There is a much greater range of services and arrangements in place to support victims.

A separate VAWG Strategy was subsequently developed, to cover the period 2015-18. The aim is to bring the DVA and VAWG strategies together for 2018-21, in order to do so this refresh of the DVA Strategy has been developed in order to bring the timescales of both strategies in line with each other. This interim strategy follows the same structure of the VAWG Strategy and should be read alongside it, particularly when referencing some of the background information e.g. looking at issues of under-reporting. The refresh will also incorporate new government guidance and legalisation.

1.2 Domestic Violence & Abuse Strategy 2013-17

The DVA Strategy focused on four key strategic aims:

- Protection, reducing re-victimisation and mitigation: helping protect victims and their families, reducing repeat victimisation and mitigating the impact that domestic violence and abuse has on their lives;
- Deploying the powers of the Criminal Justice System and Civil Courts to deal with abusers and further protect victims;
- Preventing domestic violence and abuse from happening in the first place; and
- Tackling social tolerance and blindness of domestic violence and abuse by individuals and organisations.

There were two principles outlined as key to this Strategy:

- Keeping victims and their children safe lies at the heart of action we take to tackle domestic violence. Our top priority is the protection of high risk victims and children, and particularly reducing the risk of domestic homicides and child death;
- Holding perpetrators responsible for their behaviour. The responsibility for abusive behaviour lies with the person perpetrating it and not with his or her victim; victims must not be blamed for the abuse.

1.3 VAWG Strategy 2015-18

The VAWG Strategy focuses on the following range of serious crime types which are predominantly, but not exclusively, experienced by women and girls:

- Domestic Violence and Abuse
- Sexual Offences
- Stalking
- Female Genital Mutilation
- Crimes Said to be Committed in the Name of 'Honour'
- Forced Marriage
- Prostitution

- Trafficking for Sexual Exploitation
- In Royal Greenwich, we also include:
- Exploitation of Girls by Gangs

The VAWG Strategy does not include responses to Child Sexual Exploitation but recognises links with the Greenwich Child Sexual Exploitation (CSE) Strategy.

The VAWG strategy being linked to the DVA strategy holds the same four key strategic aims and principles, but emphasises key principles common across most of the eight strands:

- Ensuring that the safeguarding of children and vulnerable adults is at the forefront of any action taken.
- Ensuring that the safety of both victims and professionals is the key consideration.
- Taking all allegations seriously and at no point suggesting that the victim may be responsible for what has happened to them.
- Encouraging victims to report to the police but respecting the wishes of adult women if they do not wish to do so.

The information on each strand of the VAWG Strategy has been turned into fact sheets which are available on the Council's website. The information within this refreshed strategy will also form the basis of a fact sheet to be published in the same way.

1.4 Governance and Delivery Structure

No single agency can effectively tackle DVA/VAWG on its own. Agencies must work together to ensure that their respective roles are clear and their joint response to DVA/VAWG is well co-ordinated.

Several established partnership governance groups have a role in responding to DVA/VAWG in Royal Greenwich. The key partnership governance groups are:

- Safer Greenwich Partnership (SGP)
- Greenwich Safeguarding Children's Board (GSCB)
- Children's Trust Board (CTB)
- Health and Well-Being Board (HWBB)
- Safeguarding Adults Board (SAB)

The SGP has established 'Ending Violence Against Women and Girls' as one of its priorities and develops an annual action plan to deliver the more detailed priorities set out in this strategy. It has also established a Violence Against Women and Girls Strategic Partnership Group. This group is responsible for leading on the community safety aspects of VAWG as well as ensuring strategic coherence between the different partnerships and agencies involved. It also oversees the delivery of the annual VAWG action plan. The GSCB has also chosen VAWG as one of its key priority areas.

There are also a number of multi-agency case panels that look at individual victims or perpetrators.

When a domestic homicide occurs, the SGP holds the statutory responsibility for establishing whether a Domestic Homicide Review (DHR) should be carried out and establishing a review panel. The final report of any DHR is submitted to the Home Office and will also be reviewed by the SGP.

1.5 Monitoring Progress of This Strategy

The development and implementation of this strategy and progress in meeting the annual VAWG action plan will be monitored by the Violence Against Women and Girls Strategic Partnership. Updates will also be provided to the Safer Greenwich Partnership and any issues of concern will be escalated to them. Reports will also be made to the other key strategic partnership boards/groups in the borough.

Police data will be used to monitor the number of reported offences. However, it is important to note that initial work to raise awareness and improve victim confidence means that there is likely to be initial increases in the number of offences reported to the police.

Data from a number of statutory and third sector agencies will also be monitored as they will help to provide a fuller picture of the prevalence of VAWG on the Borough and the impact of any work to reduce it.

2. Domestic Violence & Abuse

2.1 Definition

Physical violence is tangible and its physical and visible elements are harder to ignore whilst other forms of abuse often go unnoticed but can be equally damaging. This strategy takes domestic violence to include all forms of aggressive behaviour in intimate and family relationships, including physical violence, coercive control, psychological intimidation and financial control.

The Home Office Definition of Domestic Violence and Abuse is:

“Any incident or pattern of incidents of controlling, coercive or threatening behaviour, violence or abuse between those aged 16 or over who are or have been intimate partners or family members regardless of gender or sexuality. This can encompass but is not limited to the following types of abuse:

- *physical*
- *sexual*
- *psychological*
- *emotional*
- *financial*

Controlling behaviour is: a range of acts designed to make a person subordinate and/or dependent by isolating them from sources of support, exploiting their resources and capacities for personal gain, depriving them of the means needed for independence, resistance and escape and regulating their everyday behaviour.

Coercive behaviour is: an act or a pattern of acts of assault, threats, humiliation and intimidation or other abuse that is used to harm, punish, or frighten their victim.”

A coercive or controlling behaviour offence came into force in December 2015. It carries a maximum 5 years' imprisonment, a fine or both. Victims who experience coercive and controlling behaviour that stops short of serious physical violence, but amounts to extreme psychological and emotional abuse, can bring their perpetrators to justice. The offence closes a gap in the law around patterns of controlling or coercive behaviour that occurs during a relationship between intimate partners, former partners who still live together or family members

2.2 Local and National Picture

Local

In 2015/16, there was a total of 2,993 Domestic Offences recorded on the borough. This was an increase of 10.4% on the 2,710 offences recorded the previous year. The Sanctioned Detection rate for Domestic Offences in 2015/16 was 32.1%, a reduction on the previous year's rate of 35.9%.

In 2015/16, there was a total of 914 Domestic Offences With Injury recorded on the borough. This was a reduction of 0.8% on the 921 offences recorded the previous year. The Sanctioned Detection rate for Domestic Offences With Injury in 2015/16 was 40.8%, a reduction on the previous year's rate of 43.3%.

The last review into all VAWG offences took place in November 2014, looking at data from 1st October 2013 to 30th September 2014. The review found that:

- Domestic Offences accounted for 35.6% of all Violence Against the Person.
- 71.5% of Domestic Offences were Violence Against The Person.

- 33.7% involved alcohol and 15.0% involved drugs.
- The primary hotspot was Woolwich Common, with secondary hotspots in Greenwich West, Woolwich Town Centre, Woolwich Dockyard and Glyndon.
- There were increases over the summer months, with peaks in the evenings/early mornings, particularly over weekends, with an additional peak at midday.
- 77% of victims were female
- 80% of suspects were male.
- Most victims and offenders were aged 20-29 years.
- Most victims and offenders were White European.

This review will be carried out again in order to inform the new VAWG Strategy for 2018-21.

National

In 2015/16, there was a total of 74,112 Domestic Offences recorded on the borough. This was an increase of 10.6% on the 67,002 offences recorded the previous year. The Sanctioned Detection rate for Domestic Offences in 2015/16 was 32.6%, a reduction on the previous year's rate of 36.7%. Royal Greenwich was ranked 4th out of the 32 London boroughs (where 1st is the borough with the highest number of offences).

In 2015/16, there was a total of 23,748 Domestic Offences With Injury recorded on the borough. This was an increase of 4.6% on the 22,712 offences recorded the previous year. The Sanctioned Detection rate for Domestic Offences With Injury in 2015/16 was 41.2%, a reduction on the previous year's rate of 45.4%. Royal Greenwich was ranked 9th out of the 32 London boroughs (where 1st is the borough with the highest number of offences).

2.3 Key Drivers and Risk Factors

We need to understand the causes of domestic violence if we are to tackle it effectively. There are a number of key drivers in cases of DVA that may or may not be present in all cases:

- Control and power over the victim by the perpetrator.
- Drug and alcohol use.
- Cultural attitudes.
- Poverty and the stress it causes.
- High levels of stress and particularly stressful life transitions such as pregnancy and early years parenting.
- Psychological vulnerabilities and patterns of behaviour rooted in past experiences and particularly childhood experiences (such as insecurity, jealousy and dysfunctional ways of resolving conflict) of victims and perpetrators.
- Dynamics that play out between two people in an abusive relationship; they do not act in isolation from each other and in some instances both partners may exert some influence over the abusive patterns that develop and continue to play out.

All this indicates that DVA is a complex issue that requires a nuanced understanding of the problem and requires sophisticated responses tailored to the needs and circumstances of each perpetrator and victim. Perpetrators abuse for different reasons, victims stay for different reasons and sometimes there is not even a clear perpetrator and victim. There are some commonalities and patterns, but no 'one size fits all'.

2.4 Key Principles

The same key principles will inform our interventions to tackle domestic violence and abuse as laid out in the DVA Strategy 2015-18:

- Protection, reducing re-victimisation and mitigation: helping protect victims and their families, reducing repeat victimisation and mitigating the impact that domestic violence and abuse has on their lives;
- Deploying the powers of the Criminal Justice System and Civil Courts to deal with abusers and further protect victims;
- Preventing domestic violence and abuse from happening in the first place; and
- Tackling social tolerance and blindness of domestic violence and abuse by individuals and organisations.

2.5 Ambitions

Our ambitions for 2017-18 are to:

- Strengthen Adult Safeguarding approaches to victims of DVA who are vulnerable, in-line with the introduction of the Care Act 2014 and Safe Lives recommendations.
- Carry out research into available perpetrator programmes to establish their effectiveness and make recommendations for local commissioning.
- Continue to promote positive relationships between young people through work in schools and youth hubs.
- Hold MARAC training for frontline staff to enable them to make effective and appropriate referrals.
- Increase knowledge of the new law around coercive control amongst professionals and public.
- Implement the IRIS project to train GPs about Domestic Abuse and improve referrals (subject to funding being approved).
- Research new approaches to tackling Domestic Abuse for inclusion in the new VAWG Strategy.
- Seek new funding to increase effective activity to tackle low-risk cases of DVA and preventing DVA from happening in the first place.

3. Resources for Professionals

National Guidance & Advice

- **Safe Lives:** Knowledge Hub providing information for professionals working with victims of domestic abuse and MARAC guidance.
www.safelives.org.uk/knowledge-hub
- **Home Office:** Information on the Home Office response as well as definitions and legislation.
www.gov.uk/guidance/domestic-violence-and-abuse
- **MOPAC:** The London VAWG Strategy, information for victims and local guidance.
www.london.gov.uk/what-we-do/mayors-office-policing-and-crime-mopac/our-strategies/violence-against-women-and-girls
- **Domestic Homicide Reviews:** Statutory guidance on conducting Domestic Homicide Reviews.
www.gov.uk/government/publications/revised-statutory-guidance-for-the-conduct-of-domestic-homicide-reviews

Case Panels

Domestic Violence & Abuse Multi Agency Risk Assessment Conference (MARAC)

The DVA MARAC shares information regarding cases of Domestic Violence, in order to increase the safety, well-being and health of adult victims of domestic violence. The DVA MARAC also determines whether the perpetrator poses a significant risk to any individual or the community, then puts measures in place to reduce and manage that risk, by jointly constructing and implementing a risk management plan that provides professional support to all those involved.

4. Services

Online Directory

An online directory of all services available for victims in Royal Greenwich can be found here:

<http://www.gdva.org.uk/resources>

Key Local Services

- **Greenwich Domestic Violence and Abuse Services:** Runs a confidential helpline for the borough as well as outreach and accommodation services for women and children experiencing domestic abuse.
020 8317 8273 or www.gdva.org.uk
- **Her Centre:** Provides support and advocacy for victims residing in Royal Greenwich.
0203 260 7772 or www.hercentre.org
- **MPS Community Safety Unit:** Every London borough has a team of specially trained officers whose task is to investigate crimes of domestic abuse.
www.content.met.police.uk/Site/communitysafetyunit

Key National Services

- **National Domestic Violence Helpline:** 24 hour helpline run in partnership with Women's Aid and Refuge.
0808 2000 247 or www.nationaldomesticviolencehelpline.org.uk
- **Victim Support:** Provides emotional support and practical information for all victims of crime.
0808 1689 111 or www.victimsupport.org.uk
- **Women's Aid:** Run a 24 hour helpline.
0808 2000 247 or www.womensaid.org.uk
- **Childline (NSPCC):** 24 hour helpline for young people.
0800 1111 or www.childline.org.uk
- **NSPCC Helpline:** 24 hour helpline offering advice and support for anybody with concerns about a child.
0800 5000 or www.nspcc.org.uk

Specialist Services Available		
Service	Description	Contact Details
Services for Victims and Survivors		
Her Centre	Woman-led charity which supports over 1000 women a year that live, study or work in Greenwich. Offer free and confidential advocacy, counselling, outreach, advice and training in areas as domestic abuse & violence, rape & sexual abuse, young women's, relationship abuse, legal issues, health and emergency housing (relating to domestic violence). Weekly One Stop Shop at YMCA for young women (aged 13 – 19 years) offers one-to-one support for any young woman experiencing relationship abuse, sexual violence or sexual exploitation.	T: 0203 260 7772 E: info@hercentre.org W: www.hercentre.org
Independent Domestic Violence Advocacy -Her Centre	Royal Greenwich has commissioned the Her Centre to provide an Independent Domestic Violence Advocacy (IDVA) service for those referred by the MARAC and other high risk cases.	T: 0203 260 7772 E: info@hercentre.org W: www.hercentre.org
Refuge – Greenwich DVA Service. Housing for Women	Royal Greenwich has commissioned Housing4Women (H4W) to provide refuge accommodation (GDVA) consisting of 30 units in 5 refuges for all communities of women & their children (4 units are reserved for Asian women, 4 units reserved for women who have substance misuse issues & are Greenwich residents*). *These 4 units are reserved only for Royal Greenwich residents, whereas the other 26 units are available to residents from other boroughs. Because victims of DV often need to be accommodated in refuges a long way from their home for safety reasons, refuge provision is shared by local authority areas across the country.	T: 020 8317 8273 E: referrals_gdva@h4w.co.uk W: www.gdva.org.uk
Refuge and Women's Aid	National Domestic Violence Helpline. 24-hour free phone helpline	T: 0808 2000 247
Victim support at Plumstead Police	Her Centre, Victim Support and H4W (GDVA) provide victim support at Plumstead Police Station 5 days a week. Victims who attend the police station will be provided with immediate support and a referral-on service.	H4W (GDVA) T: 020 8317 8273 E: referrals_gdva@h4w.co.uk Her Centre T: 020 8260 7715 E: info@hercentre.org Victim Support T: 07471 030 132 E: Paramjit.Sagoo@victimsupport.org.uk
Sanctuary Scheme	Royal Greenwich has established a Sanctuary Scheme for victims who want to stay in their own home and thereby maintain their established emotional and social networks and avoid homelessness. The scheme provides security upgrades to properties including the installation of new doors, and a safe room if deemed appropriate. The scheme is provided through H4W (GDVA).	T: 020 8317 8273 E: referrals_gdva@h4w.co.uk W: www.gdva.org.uk
Floating Support	Royal Greenwich has commissioned a floating support service through H4W (GDVA).. This service provides advice, information & support for up to 60 women resident in their own home in Royal Greenwich who are experiencing DVA.	T: 020 8317 8273 E: referrals_gdva@h4w.co.uk W: www.gdva.org.uk

One Stop Shop	A One Stop Shop for female victims of DVA seeking advice and information on various issues and specific legal advice for child contact or other family law matters. It is provided by the Her Centre, Hudgell & Partners Solicitors, Housing 4 Women (Greenwich DVA Services), Tryangle Project, Accent and Sure Start Childrens Centres. Every Friday between 10am-12pm at Brookhill Childrens Centre, Brookhill Road, SE18 6UZ	H4W (GDVA) T: 020 8317 8273 E: referrals_gdva@h4w.co.uk Her Centre T: 020 8260 7715 E: info@hercentre.org Hudgell & Partners T: 020 8854 1331 W: www.hudgellpartners.co.uk
Information & Advice phone line and website	An existing phone line to provide advice and support to victims is run by Housing 4 Women (Greenwich DVA Services) during 2013-15 it will be extended under an initiative funded by the health service. Under the same initiative Housing 4 Women have a web site that provides information about available advice and support. Information for victims of DVA is also available on the Royal Greenwich Website.	T: 020 8317 8273 E: referrals_gdva@h4w.co.uk W: www.gdva.org.uk W: www.royalgreenwich.gov.uk
Legal Advice	Agencies offering legal advice and representation on housing, welfare, benefits, employment and immigration. Plumstead Community Law Centre provide free legal advice and representation to the people of Greenwich on welfare, benefits, employment and immigration.	Plumstead Community Law Centre. T: 020 8855 9817 E: info@pclc.org.uk W: www.pclc.org.uk Hudgell & Partners: T: 020 8854 1331 W: www.hudgellpartners.co.uk Powell & Co Solicitors: T: 020 8854 9131 W: www.powell-solicitors.co.uk HE Thomas Solicitors: W: www.hethomas.co.uk
Legal Advice	Rights of Women telephone advice lines provide vital free and confidential legal advice to women. Please check website for telephone advice line opening times	Family law: 020 7251 6577 Criminal law : 020 7251 8887 For women in London: 020 7608 1137 Immigration and asylum law: 020 7490 7689 W: www.rightsofwomen.org.uk
Male Victims	Victim Support provide support to men who are low to medium risk victims of DVA	T: 020 7277 1433 W: www.victimsupport.org.uk

	Mankind Initiative is a national service providing support for male victims of domestic violence and abuse	T: 01823 334244 E: admin@mankind.org.uk W: www.mankind.org.uk/
	Mens Advice Line is a national service providing telephone support for male victims of domestic violence and abuse. If English is not your first language, call and ask for an interpreter.	T: 0808 801 0327 E: info@mensadvice.org.uk W: www.mensadvice.org.uk
Children's Centres	Children's Centres host some of the specific services listed above as well as contributing to the early identification of needs through Early Help Groups.	W: http://www.royalgreenwich.gov.uk/directory/15/directory_childrens_centres
Maternity Services and DVA	Midwives in the Maternity Service at the Queen Elizabeth Hospital Trust make routine inquiries regarding DV when women access the service. This enables identification of where DV is occurring and an appropriate response or referral on. It is a particularly important service given women's increased risk of DV during pregnancy. Self referrals can be made to a midwife at Lewisham Hospital, Queen Elizabeth Hospital in Greenwich, or Queen Mary's Hospital in Sidcup by calling or texting 'Call the Midwife' hotline:	T: 07787 841 986
Public Health Nursing	Oxleas NHS Foundation Trust Health Visiting teams will ask about domestic violence as part of the Family Health Needs assessment. HV's continue to work with families at risk of, or experiencing, DVA, including participation in the CPP. Their training and expertise enable them to assess the impact of the family's emotional environment on the child and provide person-focussed, skilled support to families when they need it most	W: http://www.oxleas.nhs.uk/services/service/childrens-health-visiting-serv/
Counselling and Therapeutic Support – For Victims and Children		
Her Centre	One to one counselling by appointment, weekly therapy group and weekly drop in motivational group;	T: 0203 260 7772 E: info@hercentre.org W: www.hercentre.org
Woman's Trust	A counselling service is open to all women who are, or have been affected by domestic violence. They offer counselling, support groups and personal development workshops.	T: 020 7034 0303 E: admin@womanstrust.org.uk W: www.womanstrust.org.uk
Greenwich Mind	A counselling service for Royal Greenwich residents who are over 18 years. A crisis counselling line (Mindline) and several therapeutic and support groups e.g.	T: 020 8853 1735 W: www.greenwichmind.co.uk

	self-esteem group, men's group, women's group, supportive therapy group and an advocacy department for people with mental health issues.	
Solace Womens Aid	Talking therapy based on weekly one-to-one counselling sessions 6 week short courses/groups on topics such as: Confidence building, managing stress and anxiety, positive relationships.	T: 020 7619 1360 or 07722 003352 E: therapeutic.groups@solacewomensaid.org
Freedom Programme	A popular and effective 12 week 2 hour programme for women who have experienced domestic abuse. This course is run at children's centres in the borough of Greenwich.	T: 020 8317 8273 E: referrals_gdva@h4w.co.uk W: www.gdva.org.uk
Time to Talk – Family Action	Time to Talk provides counseling services for people aged 18 and above living in the borough of Greenwich with common concerns such as anxiety or depression.	T: 020 3260 1100 W: greenwichtimetotalk@oxleas.nhs.uk www.oxleas.nhs.uk/services/service/greenwich-time-to-talk
Family Matters	Time limited (12 sessions) for adult and child victims of sexual assault.	T: 01474 536661 or 01474 537392 W: www.familymattersuk.org/Referrals.aspx
Amber light science of equilibrium limited (ALSOE)	Support for children aged 5 years to 17 years with 1-1 counselling/play Therapist, Group work including living with illness/disability and Family Work	T: 020 8319 8740 E: info@alsoe.co.uk
Place2be	Provides emotional and therapeutic services in primary and secondary schools, building children's resilience through talking, creative work and play. Operates in Gallions Mount Primary School and St Patrick's RC Primary School in Greenwich.	T: 0207 923 5500 E: enquiries@place2be.org.uk W: www.place2be.org.uk
Services for Perpetrators		
Police Domestic Violence Intervention Team (DVIT)	Royal Greenwich is funding an additional two police officers to form a Domestic Violence Intervention Team (DVIT). The team provide proactive policing and support to target the top 20 DV victims in the Royal Borough in terms of both risk and frequency.	T: 020 8284 7725 E: Fiona.D.Genovese@met.pnn.police.uk E: Toni.Hannon@met.pnn.police.uk
Perpetrator Intervention Team (PIT)	An initiative in conjunction with the DVIT Team, the PIT team are two police officers who work with high risk and frequent perpetrators with an aim of reducing re-offending. They link in with other services such as mental health, drugs, housing etc. Professionals can refer suitable perpetrators by contacting the PIT direct.	T: 07747 693 068 E: RGmailbox-.PIT@met.pnn.police.uk
Domestic Violence Intervention Project for perpetrators of DVA and YUVA	A perpetrator programme. Service users attend the programme on a voluntary basis. YUVA service is for young people aged 16-18 years old. Service can work with male & female perpetrators. This service can be accessed on a spot-purchase basis	T:020 7633 9181 E: vpp@dvip.org W: www.dvip.org
Triangle – perpetrator programme	Male perpetrator programme – 26 week group sessions	T: 020 8855 7564 E: mvip@tryangle2011.org.uk

Respect phone line	National helpline for people concerned about being abusive to their partners. Sign post to perpetrator programs around the UK.	T: 0808 802 4040 E: info@respectphoneline.org.uk W: www.respectphoneline.org.uk
Probation Service DVA IDAP Perpetrator Programme	The Probation Service provides the Integrated Domestic Abuse Programme (IDAP) which Courts can order convicted DV offenders to attend. Women Safety Officers support the victims of offenders on IDAP.	T: 020 8855 5691
Services for Children & Young People		
Community Service Volunteers	A volunteer support service which provides practical support to parents and children in their own homes, in order to reduce the risk of neglect and harm to the children and improve their overall safety and wellbeing. Visits will take place by mutual agreement between 8:00am – 8:00pm any day (inc weekends). Eligibility: family must have one or more child who is subject to a child protection or child in need plan.	T: 020 8921 6163 or 07745251037 E: Fsummers@csv.org.uk
Emotional Health and Wellbeing support - Young Peoples Support Service	Family Action will deliver evidence based, time limited and bespoke service for children, young people and their families with emotional, health and wellbeing issues across Greenwich. Service provides emotional health and wellbeing, mentoring and peer support and supports young people to manage conflict within their family, improve independent living skills and engage in employment, education and training.	T: 020 8853 9065 E: greenwich@family-action.org.uk
Parenting Programmes - Welcare	Strengthening Families, Strengthening Communities Parenting Programme – evidence based, time limited parenting programme aimed at reducing risks for children, improving child's life prospects and help parents to improve their skills, engage in employment and adopt healthy lifestyles.	T: 020 8854 3865 E: barbara.wilson@welcare.org
Help in schools for children from families experiencing DVA	Outreach Learning Mentors provide targeted support to children to cope with issues that may negatively impact on their learning and development, including the adverse effects of domestic abuse on their emotional well-being.	T: 020 8921 4704 E: Caroline.banin@royalgreenwich.gov.uk
Counselling for children from families experiencing DVA	A number of services are commissioned to provide counselling for young people. This can be helpful for children from families experiencing domestic violence and abuse. MOSAC (4-11) for children whose parent is being supported by MOSAC (sexual abuse) The Point Rosebud Centre for girls Place2Be (operates in primary schools in Greenwich and Lewisham) Brindish Green, Childeric, Cupids Lane, Lee Manor, Lucas Vale, Marvles Lane, Predergast Ladwell, Prendergast Valle, Tidemill, Conway, Foxfield, Gallions Mount, St Patricks RC Amber Light (ALSOE) Limited Works primarily with schools and social services. Counselling and parenting for anyone that works with children.	MOSAC (4-11) T: 0800 9801 958 The Point T: 020 8921 8224 E: the-point@royalgreenwich.gov.uk Rosebud Centre T: 020 800 11 782 M: 07956 427 194 E: rosebudcentre@gmail.org W: rosebudcentre.org Place2Be T: 020 7923 5500 E: enquiries@theplace2be.org.uk Amber Light (ALSOE) T: 020 8319 8740 or 0786 045 9105 F: 020 8319 1746

		E: neverthelessbutu@yahoo.co.uk
Families 1st Programme	The Royal Greenwich Families 1st Programme (Troubled Families) has added domestic abuse to its referral criteria. The Safer Communities Team will work closely with the Families 1st Team to ensure that best practice in domestic violence work is embedded in the programme.	T: 020 8921 2779 E: families-1st@royalgreenwich.gov.uk
Website for young people -This is Abuse	This is abuse focusing on young adults to help them assist in identify unhealthy/healthy relationships and where to seek assistance/support	W: http://thisisabuse.direct.gov.uk/
Website for children & young people– The Hideout	Women’s aid has created this site to help children and young people to understand domestic abuse. And how to take positive action if it is happening to them.	W: www.thehideout.org.uk
New Leaf (Young Women aged 13-19)	New Leaf is an innovative domestic abuse service tailored specifically for young people in Greenwich. Recognising that young women experience more domestic and sexual abuse than any other age group. New Leaf combines the expertise of Little Fish Theatre Company, Her Centre and TRYangle Project 2011 in a holistic model to engage and empower young people, promote positive relationships, prevent abuse and support those experiencing abuse.	IDVA Support T: 0203 260 7772 E: info@hercentre.org W: www.hercentre.org Little Fish T: 020 8269 1123 E: suha@littlefishtheatre.co.uk
Schools Prevention Toolkit	A DV Prevention Toolkit is currently being rolled out to schools. The resource is designed to build resilience in pupils thereby supporting them in appropriately managing any problems they may encounter.	T: 0208 921 8305
Rosebud Centre For Girls	For young teenage girls, they provide emotional, mental health, physical health and well-being support through workshops that educate, empower and enable them to establish who they are and become the person they want to be.	T: 0208 0011 782 or 0795 6427 194 W: http://rosebudcentre.org/
Services for Minority Groups & LGBT		
Forced Marriage Unit	Forced marriage is illegal in England and Wales. This includes: taking someone overseas to force them to marry (whether or not the forced marriage takes place) and marrying someone who lacks the mental capacity to consent to the marriage (whether they are pressured to or not).	T: 020 7008 0151 T Out of hours: 020 7008 1500 (ask for the Global Response Centre) E: fm@fco.gov.uk
Forced Marriage and Honour Crimes	Karma Nirvana: Supporting male and female victims of forced marriage and honour crimes	T: 0800 5999 247 W: www.karmanirvana.org.uk
Forward UK	Female Genital Mutilation: Safeguarding the health and rights of African women	T: 020 8960 4000 W: http://www.forwarduk.org.uk/
South Asian, Turkish and Iranian 16-30 year old women	Ashiana Network provides housing and support to BMER women and girls experiencing domestic violence and sexual violence presenting with a multiplicity of problems and complex needs. Ashiana runs three refuges with a total of 20 bed-spaces; two specifically for women aged 16-25 fleeing forced marriage. Women who do not come from South Asian, Turkish or Iranian	T: 0208 539 0427 W: http://ashiana.org.uk/

	communities will be considered if Ashiana can identify substantial similarities in their culture, religion or language, which will enable staff to offer a culturally appropriate service.	
BME Women	Southall Black Sisters offer support for Asian, African-Caribbean and other minority women and children experiencing domestic and sexual violence (including forced marriage, dowry abuse and 'honour' crimes) in various languages.	T: 020 8571 0800 W: www.southallblacksisters.org.uk/
Victims without recourse to public funds	Victims who do not have recourse to public funds who have entered the UK on a spousal visa and whose relationships have broken down as a result of DVA can apply to Royal Greenwich's emergency assistance scheme for a crisis loan if they intend to apply for permanent residence in the UK. DDV concession, (Destitution Domestic Violence) if your relationship has broken down as a result of DVA, you can apply to the Home office for public funds, initially for three months, as above you must be here on a spousal visa.	T: 020 8854 8888 E: cath.scholefield@royalgreenwich.gov.uk W: https://www.gov.uk/government/publication/s/application-for-benefits-for-visa-holder-domestic-violence
Deaf Hope	Provide advocacy to deaf survivors of domestic abuse and their children	T: 07970 350 366 W: www.signhealth.org.uk/our-projects/deafhope-projects/
Greenwich Association of Disabled GAD	Advocacy service for victims of hate crime and domestic violence who are disabled.	T: 0208 305 2221 E: info@gad.org.uk W: www.gad.org.uk
Counselling and Therapeutic intervention	The METRO Centre has a bi-weekly therapeutic support group for survivors of same sex DV.	T: 020 8305 5000 E: info@metrocentreonline.org W: www.metrocentreonline.org
Same sex partners	The Metro Centre This is a Greenwich based service that runs a support group for survivors of same sex domestic violence	T: 020 8305 5000 E: info@metrocentreonline.org W: www.metrocentreonline.org
	Broken Rainbow UK Confidential national helpline for victims of same sex couples experiencing domestic violence and abuse.	T: 0800 999 5428 E: mail@brokenrainbow.org.uk W: www.brokenrainbow.org.uk
Targeted Support – Substance Misuse		
Drug and alcohol treatment providers and DVA	Drug and alcohol treatment providers commissioned by Royal Greenwich identify DVA through their assessment and care planning procedures. These services work with both victims and perpetrators of DVA and take measures to ensure that individuals are able to access treatment without encountering their partner. All are able to refer cases to the MARAC or to specialist DVA services such as advocacy, the Sanctuary scheme or housing services.	T: 020 8921 6920. E: maureen.thone@royalgreenwich.gov.uk
Drug and Alcohol Service	The Drug and Alcohol Service (Greenwich) is part of the Addictions Division and based at the Beresford Project. They provide assessment, treatment and advice for people, over the age of 18, who have complex substance misuse (drug and/or alcohol) related problems.	T: 020 3228 1700

Greenwich Aspire	Greenwich Aspire is a treatment programme for individuals with substance misuse issues, their families and carers.	T: 0208 316 0116 W: http://www.changegrowlive.org/content/greenwich-aspire
Young Addaction - Young people's substance misuse service	Addaction support young people (po to 18) who are: using or at risk of using drug or alcohol or concerned about their parents' or carers' drug or alcohol use KCA also support parents and carers who are concerned about their young person's drug or alcohol use or just want advice and information.	T: 020 8921 6907 E: greenwichyps@KCA.org.uk W: www.kca.org.uk
Lifeline BaSIS	Support for adults over 18 with drug and alcohol concerns.	T: 020 3696 2640 E: info@lifelinebasis.org.uk W: www.lifelinebasis.org.uk
Housing Resettlement and DVA	A specialist DVA/drug and alcohol worker is based in the Moving on Support Team (MOST), one of Royal Greenwich's resettlement teams in the Housing Options service.	T: 020 8921 2938 E: Kelly.smith@royalgreenwich.gov.uk
Training and Raising Awareness		
DV Training for Probation Officers	All probation officers who complete pre-sentence reports undertake DV training.	T: 020 8855 5691
Publicity Campaigns	A publicity campaigns will be periodically to: i) Increase awareness of and undermine social tolerance by the general public towards DV; ii) Encourage increased reporting and iii) Inform potential service users about available services and encourage them to seek help.	T: 0800 587 5833. E: public-health-resources@royalgreenwich.gov.uk
Promoting Awareness of DVA	Awareness about domestic violence is promoted at a range of public events, including International Day for the Elimination of Violence Against Women each November.	T: 020 8317 8273 E: info_gdva@h4w.co.uk
Greenwich Safeguarding Children Board	Free training for professionals is currently provided by the Greenwich Safeguarding Children Board.	T: 020 8921 4477 E: safeguardingboard@royalgreenwich.gov.uk
MARAC training	MARAC (multi-agency risk assessment conference) training is available for professionals, which gives guidance on role this panel, which shares information and ensures action planning around high risk victims and perpetrators.	E: Annette.hines@royalgreenwich.gov.uk T: 0208 921 8378

For Further Information Contact

Safer Communities Team

Royal Borough of Greenwich

✉ community-safety@royalgreenwich.gov.uk

☎ 020 8921 8396