

COMMUNITY SAFETY CCTV - ANNUAL PERFORMANCE REPORT

Performance Measure	2008/09	2009/10	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17
Number of Cameras (As of 31st March)									
On Street PTZ (Pan-Tilt-Zoom)	Data not collected until 2010/11.		173	160	207	207	207	206	208
Fixed			0	0	456	456	475	475	513
Total			173	160	663	663	682	681	721
Service Standards									
Average Number of Operators Per Shift			1.7	1.6	2.7	2.5	2.4	2.5	2.5
Percentage of Time CCTV Operational	100.0%	100.0%	99.8%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Percentage of on-street CCTV Cameras Operational	98.7%	98.3%	97.4%	97.7%	97.1%	97.5%	97.1%	95.8%	97.7%
Number of Evidence Disks Handed To The Police	250	453	434	382	459	608	604	638	676
Percentage of Operators Trained to BTEC Level 2	100%	100%	100%	100%	100%	100%	100%	100%	100%
Other Performance Measures									
Number of Pre-Planned Police Operations	29	28	75	24	33	73	89	61	40
Number of Arrests Due to CCTV	314	353	354	338	276	354	377	345	294
Complaints									
Number of Complaints Received	Data not collected until 2011/12.			0	0	0	0	0	0
Number of Complaints Upheld				N/A	N/A	N/A	N/A	N/A	N/A
Noted Incidents									
Animal Related	Data not collected until 2013/14 with introduction of new CCTV system.					3	3	1	0
Anti-Social Behaviour						165	145	156	154
Assault/Fight						269	166	151	164
Burglary						38	17	21	25
Civil Dispute						20	5	0	7
Drugs						74	73	63	86
Environmental Offences						0	14	5	41
Missing Person (Sighting)						10	2	9	16
Police Support						15	40	150	137
Robbery						77	35	58	59
Theft						93	106	93	126
Vehicle (Traffic Incident)						104	114	115	98
Weapons						27	37	32	21
Other						336	162	131	73
Total						1,231	919	985	1,007