

**DEPARTMENT OF REGENERATION ENTERPRISE AND SKILLS
GREENWICH PROPERTY**

**Customer Satisfaction Survey on Greenwich Property
Responsive and Cyclical Maintenance Service 2013 - 2014**

The provision of professional and administrative services for the maintenance and repair of the Council's non-housing building stock is one of the services provided by Greenwich Property.

This survey monitors user satisfaction with Greenwich Property's maintenance service and the term contractors appointed by Greenwich Property who undertake the work on site. The overall average level of satisfaction is 92.31%, an increase of 2.31% on the 2012-2013 survey.

