

# DIRECTORATE OF REGENERATION, ENTERPRISE AND SKILLS GREENWICH PROPERTY

## Greenwich Property Consultancy Services Major Projects 2013 Summary of Customer Satisfaction Results

- Overall satisfaction with the service is high at 90.6%, an increase of 3.9% since 2012.
- Greenwich Property Consultancy Services have achieved a satisfaction rating of 91.2%
- Contractors appointed by Greenwich Property achieved a satisfaction rating of 83.7%.

**Chart I: Overall Averages**

